



June 28, 2019

SUBJECT: **Future Wastewater Improvement Project: Field visit in your area**
(McMullen Creek Tributary to Coltsgate Wastewater Improvement Project)

Dear Customer,

Charlotte Water is conducting preliminary engineering work in your area for an important wastewater improvement project that will enhance the future wastewater system in our community.

As part of the preliminary engineering work for the project, which runs along McMullen Creek tributary in the SouthPark neighborhood, Charlotte Water will conduct a field assessment identifying various utilities and the general terrain in the project area.

On Wednesday, July 10, Charlotte Water and its subcontractors - Black & Veatch International Company and Park Construction - will be conducting field investigations along McMullen Creek tributary, starting from Coltsgate Road, extending across Fairview Road, and ending near Colony Crossing Drive. The personnel can be identified by their company's logo on clothing and vehicles, or by company business cards. This work includes walking along the potential routes where the wastewater pipe may be installed.

While field crews may need access to your property and others near the McMullen Creek tributary at this time, they will not need to enter your residence. The field work will occur between 8 a.m. and 5 p.m. and we do not expect any disruption to residents from this work. Field work to be completed at this time is non-destructive.

While we're early in defining the capacity and location for this new wastewater line in the area, Charlotte Water plans to host community meetings in the coming months to share more details with area residents and businesses about the wastewater system capacity needs and any proposed plans. The community in your area will be invited to learn more, ask questions and share feedback with us and our engineers. Our goal for any future wastewater line is to ensure optimal performance of the system in your area and increase reliability and quality of service to all customers.

Should you have questions about this work or the project, please contact me at 704-336-1063, irene.okioga@charlottenc.gov. You may also visit CharlotteWater.org (click on "projects") for updates on progress.

Thank you,

A handwritten signature in black ink, appearing to read "Irene Tessa Okioga".

Dr. Irene (Tessa) Okioga, P.E., PhD
Project Manager, Charlotte Water